

**To:** Valle, Paula [pvalle@sos.ca.gov]  
**From:** Mahood, Sam [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5ADE179F920245A594801E1F9BC7464F-MAHOOD, SAM]  
**Sent:** Thur 8/22/2019 11:04:16 AM (UTC-07:00)  
**Subject:** RE: NASS Communications: State Reporting to Twitter & NASS 10/21/19 Communications Training Seminar Reminder

Yes. And Jerry should be up to date on how to report misinformation. We were not previously working through Maria to report Tweets, so this is interesting.

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**From:** Valle, Paula <pvalle@sos.ca.gov>  
**Sent:** Thursday, August 22, 2019 10:26 AM  
**To:** Mahood, Sam <SMahood@sos.ca.gov>  
**Subject:** Fwd: NASS Communications: State Reporting to Twitter & NASS 10/21/19 Communications Training Seminar Reminder

I know you get these, but should we discuss

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**From:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Sent:** Thursday, August 22, 2019 10:15:57 AM  
**To:** Maria Benson <[mbenson@sso.org](mailto:mbenson@sso.org)>  
**Cc:** Reynolds, Leslie <[reynolds@sso.org](mailto:reynolds@sso.org)>; Milhofer, John <[jmilhofer@sso.org](mailto:jmilhofer@sso.org)>; Lindsey Forson <[lforsen@sso.org](mailto:lforsen@sso.org)>; Dodd, Stacy <[sdodd@sso.org](mailto:sdodd@sso.org)>  
**Subject:** NASS Communications: State Reporting to Twitter & NASS 10/21/19 Communications Training Seminar Reminder

Good Afternoon Communications Directors,

Great news—**Twitter is now on-boarding states into their mis/disinformation partner support portal!** Once on-boarded, you will be able to directly report mis/disinformation instead of having to submit it to me first. **A slide deck on the portal is attached.**

**To get enrolled please email me ([mbenson@sso.org](mailto:mbenson@sso.org)) with (1)** The Twitter handle(s) to be enrolled and **(2)** the email address affiliated with the Twitter handle. As a reminder, please have an email domain affiliated with your state email domain. (No gmail or other commercially available domains will be accepted). Once I receive those, I can pass them along to Kevin Kane at Twitter. If you need more than 2 handles enrolled in the partner portal, please include the reason why and we can go from there.

As a reminder, here are the other processes for reporting to Facebook and Google:

### **Facebook**

Send email to [reports@content.facebook.com](mailto:reports@content.facebook.com); copy Eva Guidarini ([eguidarini@fb.com](mailto:eguidarini@fb.com)) and your state Facebook representative (listed below); include “election mis/disinformation” or something similar in subject line. Identify specific pieces of content that potentially violate their [voter fraud and suppression policy](#) using **links** to content on FB; if you believe pages or profiles are inauthentic, send **links** to pages or profiles.

Facebook Representatives:

- Jannelle ([jannelle@fb.com](mailto:jannelle@fb.com)): Covering the Southwest
  - AZ, CO, KS, NE, NM, NV, OK, TX, UT
- Khalid ([kpagan@fb.com](mailto:kpagan@fb.com)): Covering New England
  - CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT,
- Javier ([jdh@fb.com](mailto:jdh@fb.com)): Covering CA
- Rachel ([rachelholland@fb.com](mailto:rachelholland@fb.com)): Covering the Midwest and Southeast

o AL, AR, FL, GA, IA, IL, IN, IKY, LA, MI, MN, MO, MS, NC, OH, SC, TN, VA, WI, WV  
Obtained Via FOIA by Judicial Watch, Inc.

- Eva ([eguidarini@fb.com](mailto:eguidarini@fb.com)): Covering the Pacific NW

o AK, HI, ID, MT, ND, OR, WA, SD, WY

### **Google**

When there is a question about the legality of an election advertisement or how it falls under a Google policy, please email [civic-outreach@google.com](mailto:civic-outreach@google.com) and copy Erica Arbetter ([arbetter@google.com](mailto:arbetter@google.com)) and John Ruxton ([johnruxton@google.com](mailto:johnruxton@google.com)).

If any of the items you reported do not get prompt attention, please let me know and I can also reach out to the companies. Also, if a post needs to be escalated to DHS's Countering Foreign Influence Taskforce I can reach out to them as well.

### **10/21 Communications Training**

Also, I wanted to send a reminder about our October 21 Communications Training Seminar in Washington, D.C. **We are half full!** This seminar will focus on media interview tips, improving preparation and presentation skills, as well as other important communications best practices. We encourage Secretaries of State and Communications Directors to attend (initial limit of 2 attendees per state). [Register here](#). **Attached is the original email invitation with more information.**

Best,

***Maria (Dill) Benson***

Director of Communications

National Association of Secretaries of State (NASS)

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